

## Division of Licensing & Certification

## DDA/ResHab Certification - Statement of Deficiencies

Agency:	Community Connections, Inc.	Region(s):	3 & 4
Agency Type:	DDA	Survey Dates:	28 March – 29 March, 2017
Certificate(s):	3COMMCN107	Certificate(s)	☐ 6 - Month Provisional
	4COMMCN106	Granted:	☐ 1 - Year Full
			☑ 3 - Year Full

Rule Reference/Text	Findings	Agency's Plan of Correction (Please refer to the Statement of Deficiencies cover letter for guidance)	Date to be Corrected (mm/dd/yyyy)
16.03.21.601.01.d. 601. Each DDA certified under these rules must maintain accurate, current, and complete participant and administrative records. These records must be maintained for at least five (5) years. Each participant record must support the individual's choices, interests, and needs that result in the type and amount of each service provided. Each participant record must clearly document the date, time, duration, and type of service, and include the signature of the individual providing the service, for each service provided. Each signature must be accompanied both by credentials and the date signed. Each	Based on the review of participant records, 1 out of 3 participant profile sheets did not reflect the current status of the participant.  For example: Participant 2's allergy to medication was missing from the participant's profile sheet.  Corrected during survey.	1. CCI will utilize our on-going Quality Assurance program to monitor Participant Profiles, per 16.03.21.601.01.d 2. CCI will review all Participant Profiles ensuring accuracy, per 16.03.21.601.01.d 3. CCI's Administrators 4. CCI will continue to monitor Participant Profiles / 16.03.21.601.01.d per the agency's on-going Quality Assurance program	4/14/2017



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agency must have an integrated participant				
records system to provide past and current				
information and to safeguard participant				
confidentiality under these rules.				
01. General Records Requirements. Each				
participant record must contain the				
following information:				
d. Profile sheet containing the identifying				
information reflecting the current status of				
the participant, including residence and				
living arrangement, contact information,				
emergency contacts, physician, current				
medications, allergies, special dietary or				
medical needs, and any other information				
required to provide safe and effective care;				
(7-1-11)		1		
Agency Representative & Title: Tiffani Snellin	Date Submitted: 4/3/2017			
* By entering my name and title, I agree to implement	this plan of correction as stated above.			
Department Representative & Title: Sandi Fi	Date Approved: 4/5/2017			
* By entering my name and title, I approve of this plan of correction as it is written on the date identified.				